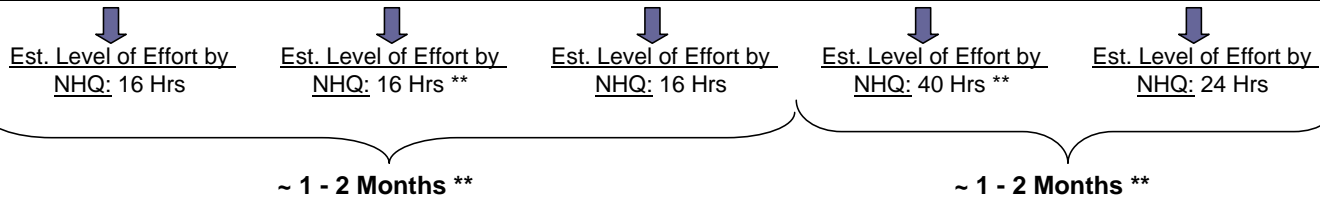




# The National Housing Quality Builder Roadmap



PHASE 1			PHASE 2			PHASE 3
Program Launch	Gap Analysis	Gap Review	QMS Development	QMS Review	Implementation	Certification
<b>On-Site</b>		<b>On-Site</b>		<b>On-Site</b>		<b>On-Site</b>
Program Launch Meeting with Quality Steering Team	Complete Internal Gap Analysis	Deliver Gap Analysis Report	Complete Policies & Procedures	Internal Auditor Training	QMS Implementation (min 90 days)	Audit
Review Program Schedule	Gap Analysis Results Review & Analysis	Demonstrate QMS Sample Manual	Complete Supporting Documents	Desktop Manual Review	Pre-application Visit	
Review Certification Process	Gap Consultation	Establish QMS Devt Schedule & Level of Effort	QMS Manual Development	Field Visit	Audit Application	
Review of Program Requirements	Prepare QMS Manual Action Plan	Deliver and Review QMS Manual Action Plan	QMS Manual Consulting			
Intro to Gap Analysis	Prepare Gap Analysis Report		Prepare & Deliver Implementation Plan			
QMS Overview and Organization						
Deliver Gap Analysis Guestionaire						



Xxx	Completed by NHQ Consultant
Xxx	Optional task by NHQ Consultant if desired by Client
Xxx	Completed by Client
Xxx	Completed by Client - Optional task by NHQ Consultant if desired by Client
Xxx	Completed by NHQ Certification Auditor

\*\*Actual time dependant on level of services desired